



CONFLICTS AND COMPLAINTS

Should you be involved in a conflict with another Tenant, report the matter to your Property Supervisor.
Note: Written complaints must be dated and signed and should state facts (who, what, when, where) rather than personal judgments, opinions, or conclusions.

INSURANCE

Joshco insures the structure of the building. The personal possessions of Tenants are not covered by this insurance. If there is a fire in the building, Joshco's insurance will pay for repair of the building, and **it will not** cover the replacement of any possessions you may lose in the fire. Joshco's insurance **will also not cover** theft of your possessions.

Therefore, Joshco recommends that you get general household insurance for all your household contents and motor vehicle insurance.